

# CANADIANHEADSTONES.COM

## UPDATE TO THE CONCERNS OF THE WEBSITE

Good Day:

Over three weeks has passed since the current website went offline and a new website has appeared and I wanted to take the time to update you on what is happening and some of the reasoning behind it.

The website which it will continue to be is actually two parts, user searching interface and a submission section for those wishing to submit headstones to the site. The site server costs which are very expensive for this small Registered Charity, we depend on Google AdSense and donations to pay these bills. We don't make any revenue from the submission side of the site and over the last six months the revenue and donations have greatly reduced which has caused us some concerns in order to pay the bills. We discovered a grant from Microsoft for Registered Charities that allows us to host our website for a value up to \$5000. We believe this grant to be yearly and we will easily qualify for future years. Free money always gets the attention of the treasurer.

So, with that in mind and reduced revenues we needed to move quickly. This is the reason for no warning, it was either the site was taken down or we moved.

Now, the new site? Your question is probably why did we redo the site?

Working with the current website was causing some issues in the management of it. We were unable to change very minor things and we also discovered the photo reducing technology was not working as well as it should be causing the consumption of the storage space to be consumed quicker than planned. As well the site was not responsive for smart devices and just today discovered that some of the code used was outdated and would have failed sooner than later.

Any Registered Charity dreams of a volunteer who has the skills and wiliness to step forward to assist and we have been blessed by such a volunteer. Our volunteer Sheila is that person and has been working long hours to bring the website to the standards CanadianHeadstones.com holds very dear. We know that many of you have photos you wish to contribute and we thank you for your patience and service to CH.

I would simply ask that we are working with Sheila to complete the work as quickly as possible but also recognize that she is a volunteer just like you and I. We have managed to get the Search section of the site working and at this moment, I have been made aware that she is working on the logins to the submission section of the site.

In concern to missing photos – These photos have not been lost and Sheila and I are working with the existing hosting company to retrieve them from their servers. There is a very technical reason behind the issue which I am not going to get into in this letter.

So, with this information we thank you for your service to CH and we ask for some further patience in getting this resolved. If you wish to email me, please do so at [steve.fulton@canadianheadstones.com](mailto:steve.fulton@canadianheadstones.com)

Thanks again

Steve Fulton, UE

President

CanadianHeadstones.com